

Stated Below are Quills Wedding Stationery's Terms and Conditions.

- Upon receipt of your order, a 50% non-refundable deposit will be required. This allows 'Quills' to begin creating your collection.
- The deposit secures the price of items confirmed at the time of ordering.
- Goods will only be despatched when the final balance has been received and cleared.
- In the event of an order being cancelled, all work completed that exceeds the deposit must be paid for. Our cancellation policy is as follows:- up to 6 months prior to delivery date- 50% deposit will be retained,  
3 months prior to delivery date- 75% of total balance, 30 days or less – Full balance of payment will be required
- Initial samples and proofs of your order will be made available to you for your approval.
- Final proof reading is the responsibility of the client. Any amendments should be marked clearly on each item, signed and dated. Your proofs should then be returned to us for correction.
- Quills cannot be held responsible for gaining copyright permission for the use of hymns, poems, readings or other material used in the Order of Service. This is solely the client's responsibility
- All products remain the property of 'Quills' until full payment has been received and cleared
- Once goods have been delivered, all risk of damage to or loss of product, become the clients responsibility.
- All stationery purchased from Quills Wedding Stationery will have our website address on the back of the card at the bottom. This is for copyright and branding reasons.
- Please note that due to the nature of handcrafted items, there may be slight differences to each piece and to any samples previously supplied.
- Your statutory rights are not affected by any of the terms and conditions stated above.